

FAQ'S

PSC SNOW TOURS

Q: Which ski resort do we visit?

A: Perisher Ski Resort – the largest alpine resort in the Southern Hemisphere. With 47 lifts and 7 mountain peaks, it covers the largest area of any Australian resort. Skiers and boarders can ski and board between four separate but interconnected resort areas and one of the best things about the resort is its varied terrain that is suitable for all ages and ability levels, from first-timers right up to experts.

Q: Where do we stay?

A: We offer a choice of accommodation on various tours. There's the ever-popular **Ski Rider Hotel** located inside Kosciuszko National Park and only 11 kilometres to the ski fields. **Matterhorn Lodge** offers on-snow accommodation in the heart of Perisher Valley and is only minutes to the Perisher Quad Chair. **Snowy Gums Chalet** offers on-snow accommodation nestled amongst the snowy gums. Located in the heart of Smiggin Holes offering sweeping panoramic views of the entire Smiggin Holes Resort, it's only a two-minute walk to the ski lifts.

Q: When is the best time to visit the snow?

A: The official opening of the winter snow season is the June long weekend and the official close is the October long weekend, although depending on snow, Perisher can open earlier or extend the season.

Q: Will there be snow when I go?

A: If only we had a crystal ball! There's no way we can say whether or not it's going to snow. That's up to Mother Nature! It's hard to tell when it's going to snow, for how long and where. Add plenty of other weather factors that can affect the snow once it's fallen into the mix and great snow conditions aren't always a guarantee. You can rely on great snowmaking facilities at Perisher to ensure that there is always fresh snow on the ground. Perisher has invested heavily in snowmaking to ensure guests are provided with the best possible conditions all winter.

Q: Are tours suitable for kids?

A: Definitely! We are very family friendly.

Q: What age is a child?

A: A child is up to age 14. Once they turn 15, they're classed as an adult.

Q: Do I need a lift ticket to ski/snowboard?

A: Yes, you will need a valid lift ticket for each day you plan to ski or board

Q: How do I purchase a lift ticket?

A: You will need to visit www.perisher.com.au to purchase your lift ticket. Book them at least 7 days prior to arrival to receive the maximum discount.

Q: Do I need a lesson?

A: If it's your first time to the snow, we would recommend lessons. This will ensure that your first skiing or boarding experience is safe and enjoyable. Lessons are added when you purchase your lift ticket at www.perisher.com.au. If you are booking on a Ski Rider Package or Snowy Gums Package, book lessons at Smiggins. If you are booking on a Matterhorn Lodge Package then book lessons at Perisher.

Q: What about equipment (ski/snowboard/clothing) hire?

A: Ski Rider offer quality, on-site hire equipment that you pick up on arrival. Save time & money by pre-booking it with us. If you're booking a Matterhorn Package, you can hire your gear through Perisher when you purchase your lift ticket. If you're booking a Snowy Gums Package you can grab your gear from Rhythm Smiggins, right next to Snowy Gums.

Q: How long does it take to get there?

A: The coach departs our Anna Bay depot at 8.30pm Thursday night. We make various pick ups in Newcastle, Central Coast & Sydney. Our last pick up point is Liverpool South around midnight (sometimes we pick up in Canberra) with an approximate arrival time of 6am. On our 2 day/2 night weekends we depart our Anna Bay depot at 1.30pm Friday afternoon with an approximate arrival time at Ski Rider of 11.30pm. So no overnight travel on the coach on these weekends!

Q: What should I pack for the snow and coach journey?

A: You're on the coach for a long time and you'll want to try and get as much sleep as you can so we recommend you bring a small pillow and rug to help you sleep. Other things to pack are suncream, lip balm, beanie, scarf/neck warmer, waterproof gloves, goggles (at least sunnies but goggles are better, especially when it's snowing), munchies that will fit in pockets, water, long undergarments such as thermals that are tight fitting to wear under your snow jacket and pants. You would also add a fleece jumper or long sleeve shirt on the really cold days. You're better off having too many clothes on than not enough. You can always strip off some layers. You don't need to pack a lot of clothes. During the day, you'll be in your snow jacket & pants. You really only need something casual to wear to dinner each evening and something comfortable for the coach travel.

Q: Does the coach stay with the group?

A: For the Ski Rider Packages, the coach, driver and guide will stay with the group for the duration of the tour. They will always be there to lend a hand or answer any questions. The coach will only drop off and pick up on the Matterhorn & Snowy Gums Packages although a guide will be there on your arrival and departure days.

Q: Where can I keep my personal belongings once we get to the snowfields?

A: The coach will park at Smiggin Holes which is where you'll be dropped off in the morning. Inside the coach will be locked so you can leave any valuables inside. The luggage bins underneath the coach are left unlocked so you can return to the coach at any time throughout the day to drop gear off or pick gear up.

Q: How much time do we spend at the snow/ski fields?

A: We aim to be at the snowfields by 8.30am each morning. The coach will depart the snow to return to Ski Rider at 4.30pm. On Sunday, we depart at 3pm to return to Ski Rider to return hire equipment and change for the journey home.

Q: What if I want to return to Ski Rider earlier?

A: Ski Rider operate s shuttle bus that can take you back to your room if you want to head back earlier (or later) than the coach. We will have timetables to hand out on the coach.

Q: Do I need travel insurance?

A: We recommend travel insurance for all ski holidays. Check with your private health fund, car insurer or home & contents providers. Just be sure to enquire whether snow sports are covered on the policy.